

ADRIC 2014

ANNUAL NATIONAL CONFERENCE

"ADR in the Making: New Code, New Culture"



**Join us Wednesday October 22nd to
Friday October 24th, 2014 for the ADR Institute
of Canada's AGM and National Conference.**

Canada's premier ADR event!

*in partnership with Canadian Corporate Counsel Association and in
collaboration with International Chamber of Commerce Canada*

DENTONS

Our premier sponsor

Simultaneous interpretation for all sessions Oct 23-24.

**CPD accreditations
pending from ALL
Canadian Law
Societies**

ADRIC 2014:

ADR in the Making: New Code, New Culture

PRE-CONFERENCE Sessions:

Wednesday October 22, Morning Pre-Conference Workshop: NON-VERBAL COMMUNICATION: SCIENCE OR FICTION?

Presented in
French



Myths and misconceptions about non-verbal communication, such as "liars avoid eye contact and display more body movements than truth tellers," can have disastrous effects on the efficiency of interpersonal relations. As part of this training, you will be introduced to the science behind non-verbal communication to address the numerous false beliefs that can affect decision making processes. Despite the popularity of some of these myths, one should not conclude that non-verbal communication is useless: scientists have studied the subject extensively as well as the detection of deception in general. Even without a non-verbal behavior like Pinocchio's nose, there are significant demeanours that should draw the attention of a trained observer. You will learn what to observe, how to interpret and adapt to it to add this specialized tool to your kit; a highly valuable asset.

This workshop is being facilitated by Vincent Denault, CFE, Lawyer, Non-Verbal Communication Specialist.
<http://vincentdenault.ca>

CPD ACCREDITATIONS PENDING FROM ALL CANADIAN LAW SOCIETIES .

Schedule

10:00AM ----- Registration and coffee (Fontaine A foyer)
10:30AM ----- Start (Room: Fontaine A)
12:00PM ----- Finish
12:05PM ----- Lunch Buffet (Salon Castillon)

Wednesday October 22, Afternoon Pre-Conference Workshop:

PERSONAL BRANDING WORKSHOP: 'THE ART AND SCIENCE OF SELF-PROMOTION'

Presented in
English

THIS PROGRAM CONTAINS 1.5 LSUC PROFESSIONALISM HOURS

There is a wealth of customer loyalty research that exists. If consumer behaviour can be predicted, then there is no reason why in-house counsel and dispute resolution practitioners cannot benefit from this information. One concept that has taken hold is "personal branding." Personal branding is not about creating an artificial image for the outside world. It is about understanding your own unique value proposition, and using that to influence clients and co-workers.

In this interactive workshop, you will:

- Discover the importance of having a personal brand.
- Be guided through a fun and thought-provoking exercise to articulate your own unique value proposition.
- Learn to use your values as a compass to guide your career and make professional decisions.
- Walk away with "content" to build and promote your professional profile.



This workshop is being facilitated by Paulette Pommells, founder of Creative Choices™ for the 21st century lawyer. Paulette is a professional coach, who works with lawyers exclusively, and has a background in civil litigation and mediation. For more information, see: www.paulettepommells.com

Schedule

1:30PM ----- Registration
Coffee (*Fontaine A Foyer*)
2:00PM ----- Start
4:00-4:30PM ----- Refreshment Break & Networking (*Foyer*)
5:00PM ----- Finish

October 23rd and 24th Special Luncheon Presentations

CPD ACCREDITATIONS PENDING FROM ALL CANADIAN LAW SOCIETIES .
EARN UP TO 39.5 ADRIC CEE POINTS

Thursday October 23

**Richard W. Pound, O.C., O.Q., Q.C.,
Ad. E., FCA , Stikeman Elliott**

"Sports Arbitration: How it Works and Why it Works"

Arbitration in sports-related matters has proven to be effective across a broad range of issues, including governance, disciplinary and economic. Its structure, process and remedies may have application in other forms of ADR.



Friday October 24

**Lawrence Susskind, PhD,
Consensus Building Institute, Inc.**

"Judicial Dispute Resolution (JDR) and the Questions It Raises"

Arguments for/against JDR and the strengths/weaknesses of judges acting as mediators in JDR situations; the ethical implications of "tracking" certain legal disputes into JDR; and Canada's approach vs techniques in the US and elsewhere.



Thursday October 23, Morning Plenary: Schedule

8:00AM ----- Registration & Continental Breakfast
8:30AM ----- ADR Institute of Canada Annual General Meeting
(all welcome to attend)
9:00-9:15AM -- Welcome to ADRIC 2014
Pierre Grenier, Président, Institut de médiation et d'arbitrage du Québec, Dentons
Jim Musgrave, QC, C.Med, President, ADR Institute of Canada, Inc., Cox & Palmer
9:15AM - ----- Breakout session of your choice (*see next page*)
Choose one session from each of the four concurrent streams per time period

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Breakout Sessions: Thursday October 23: Choose one session from each of the four concurrent streams per time period Please note: All sessions, speakers and timing subject to change.

	Arbitration - 1 A - Fontaine C	Mediation - 2 A - Fontaine D	Family, Community, Skills - 3 A - Fontaine E	Special Interest - 4 A - Fontaine F
9:15 - 10:30	Practical Issues in Domestic Commercial Arbitration Moderator: Stephen Antle , C.Arb, Borden Ladner Gervais, Sven Deimann , Head of Legal, Codes and Standards, Bombardier Transportation; Barry Fisher , former VP, General Counsel and Corporate Secretary, SAP Canada; Douglas I. D. McLean , Associate General Counsel & Director - Litigation, Arbitration & ADR, TransCanada Pipelines Limited Join four experienced Canadian in-house counsel to discuss the practical realities of commercial arbitration. What are its potential benefits? How can we actually realize them? Why do we sometimes not realize them? What are the key considerations in drafting arbitration agreements, appointing arbitration counsel and choosing arbitrators? In the actual conduct of arbitrations? ENGLISH WITH SI	Mediation Under the New Code of Civil Procedure Jean Marois , President - PRDSA (Professionnels en règlement des différends SA); Louis Marquis , Ph.D., Ad.E., Secretary General - École de technologie supérieure. From its very first articles, the new Code of Civil Procedure announces the innovative philosophy that underlies it. This philosophy is alternative dispute resolution (ADR). But what does that mean, exactly? Our two speakers will address the fundamental and practical aspects related to this subject. FRENCH WITH SI	Mediation in Corporate /Aboriginal Negotiations: Impact Benefit Agreements Moderator: Ian V.B. Johnson LL.M, Ph.D, C.Med, Kykaik Inc; Chris Rockingham , VP, Business & Exploration, AuRico Gold Inc; Nadir André , Borden Ladner Gervais. The cornerstone of the Canadian economy lies in its natural resources and the Canadian constitution protects the rights of Aboriginal peoples when those resources are being developed. Opportunities for conflict and partnership lie at the fulcrum of those interests. Mediation can help to build constructive partnerships and avoid crippling dissension. ENGLISH WITH SI	The Transformative Approach to Mediation John Peter Weldon , C.Med, Professor of Mediation, Lawyer (Ret.) Conflict destabilizes parties' experience of self and other. They interact in ways more vulnerable and self-absorbed than previously. Interaction becomes destructive and dehumanizing. With the appropriate help, parties are capable of changing the quality of their interaction to reflect personal strength (empowerment shifts) and responsiveness (recognition shifts), creating a climate conducive to reaching coherent and lasting outcomes. BILINGUAL WITH SI
10:45 - 12:00	Appeals and Reviews of Arbitral Awards – What happens after Sattva? Moderator: Michael Schaffer , Dentons; Babak Barin , Barin Avocats; Earl A. Cherniak QC, FCIArb, Lerners; Michael Feder , McCarthy Tétrault. What is the scope of appeal or review of an arbitral award? What about the standard of review regarding the arbitrators' determination of their own competence? Does it matter if the arbitration is domestic or international? What can parties do to affect or eliminate statutory appeal or review rights? What are the pros and cons to contracting out of appeal rights? What has the Supreme Court's recent decision in Sattva Capital Corp. v. Creston Moly Corp. 2014 SCC 53 done to affect any of these matters? And, what is the effect of Sattva on contractual interpretation in arbitration and the courts, including the effect on appeals in both. ENGLISH WITH SI	The Obligation to Consider Private Prevention and Resolution Processes in Québec's New Code of Civil Procedure Nathalie Croteau , Mediator, Arbitrator, Trainer; Evelyne Pedneault , Commission des droits de la personne et de la jeunesse; Marie-Claude Rigaud , Professor, Faculty of Law, Université de Montréal; Michel Robert , BCF, former Chief Justice of the Quebec Court of Appeal. What is the obligation to consider? What is its scope? Is there distinctions to vulnerable persons? How this obligation will be sanctioned? How does manifest itself this ethical duty to counsel? Interactive: We wish to discuss this new obligation with participants. FRENCH, BILINGUAL Q&A, WITH SI	Confidentiality in Arbitration and Mediation: Does It Exist? How Can We Enforce It? ENGLISH WITH SI Moderator: Jim McCartney , LL.B, C.Arb, C.Med, McCartneyADR; David Bristow , QC, LSM, Mediation & Arbitration; Ron Dimock , FCIArb, JAMS; Louise Novinger Grant , Burnet Duckworth & Palmer. Most mediating and arbitrating parties, and often their counsel, assume the proceedings are private and confidential. Recent events suggest the assumption may be wrong. Arbitration hearings open to the public! Mediation discussions disclosed in open court! This panel will discuss the law and practice in domestic and international contexts. The takeaway: how to achieve ADR privacy and confidentiality when you want it. <div style="border: 1px solid black; padding: 5px; display: inline-block; text-align: center;"> <p><i>~ Notice ~</i> Paperless Conference: you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.</p> </div> Wireless Network: Hilton-Meetings Password: bonaventure4949 (Convention Floor Only) Session Materials: http://adrcanada.ca/services/documents.cfm User Name: tbd Password: tbd	
12:00	The McGowan Luncheon - Westmount Room			
12:20	Presentation of the McGowan Awards of Excellence and Presentation of the Roger Fisher Award			
12:45	Luncheon Speaker: Richard W. Pound, O.C., O.Q., Q.C., Ad. E., FCA , Stikeman Elliott: "Sports Arbitration: How it Works and Why it Works"			
1:30 - 2:40	Québec's New Arbitration Law Olivier Déprés , C.Med, C.Arb, Després Mediation & Arbitration Attendees will acquire in-depth knowledge of the new provisions pertaining to arbitration; understand the challenges raised by the current reform of the law of arbitration in Québec and learn to set the current reform of the law of arbitration du Québec in the broader framework of the UNCITRAL Model Law. FRENCH WITH SI	ADR Processes for Condominiums Glen W. Bell , C.Arb, Bell Lawyers; Jean Duval , CPA, CA, Gestion Jean Duval C.A. Inc.; Gilles Simart , C.Med, Notary. The number of condominiums is growing rapidly, as are related disputes. Through their own projects, Chambre des Notaires du Québec and Institut de médiation et d'arbitrage du Québec have much experience in the numerous issues and will share their knowledge. Speakers will also discuss the strata/condominium field as a worthwhile market for ADR practitioners to consider. BILINGUAL WITH SI	Dealing With the Self Represented and the Unrepresented – Tips, Cautions and Best Practices Anne Gottlieb , Hons B.A., LL.B., LL.M; Susan Gordon , Hearing Chair, Appeals Commission for Alberta Workers' Compensation, Chair, CBA National ADR Section (2014-2015) Learn to: maintain your neutrality in the face of an unrepresented party; explain to your own client that you aren't providing the 'other side' with legal advice; guide a self represented person through the process, while keeping to timelines and upholding the integrity of the process. ENGLISH WITH SI	ADR on the Olympic Stage Dick Pound , O.C., O.Q., Q.C., Ad. E., FCA , Stikeman Elliott; Marie-Claude Asselin , Sport Dispute Resolution Centre of Canada; Jean Beaulieu , Sport Administrator and Father of National Team Athlete. Panelists will discuss ways in which the sport system, both in Canada and internationally, has successfully adapted ADR processes to fit its own needs with regards to obtaining final resolutions under very strict time constraints. Hear it from the perspective of an arbitrator, a sport tribunal director, and a member of the sport community. BILINGUAL WITH SI
2:45 - 4:00	The New Arbitration Rules Angus Gunn , QC, Borden Ladner Gervais P. David McCutcheon , Dentons The new, revised ADRIC Arbitration Rules are now available! The Rules have undergone their most comprehensive review since their inception and are now in force. Come and learn what's new in the revised Rules and how to take maximum advantage of them in your arbitrations. ENGLISH WITH SI	Why and When to Go to Mediation or Arbitration Martin F. Sheehan , Fasken Martineau; John-Nicholas Morello , Via Rail Canada; Yves St-Arnaud , Bombardier Recreative Products. Corporate lawyers are often called upon to choose between mediation, arbitration and the courts of law to settle a dispute. The presentation will consider the respective pros and cons of each of these dispute resolution methods from the corporate lawyer's point of view. BILINGUAL WITH SI	Elder Law and Mediation Marilyn Piccini Roy , TEP, Ad.E., Borden Ladner Gervais; Ann M. Soden , Ad.E., National Institute of Law, Policy and Aging, The Elder Law Clinic. ENGLISH WITH SI The demographic shift towards a rapidly aging population is a fundamental game changer, spawning potentially explosive ripe-for-litigation situations. The speakers will draw from their extensive Elder Law experience in seeking multi-disciplinary resolution of intergenerational strife through mediation.	Conflict of Interest and Ethics Moderator: Francis Rouleau , Blake, Cassels & Graydon; Joel Richter , Blake, Cassels & Graydon; David Stolow , Davies
4:00	Refreshment Break and Networking Opportunity			
4:15 - 5:30	The National Automobile Dealer Arbitration Program (NADAP) Moderator: David McCutcheon , C.Arb, Dentons; John Nichol , Ad. E. Clyde & Co; Lawrence G. Theall , Theall Group; Randy Pepper , Barrister, Mediator, Arbitrator. NADAP as a case study for how an industry based program can work, and the benefits it can provide to parties on all sides. Panel includes an arbitrator and counsel with significant experience working with the program. ENGLISH WITH SI	Top 10 (and more!) issues in Drafting ADR Clauses and Agreements Lev Alexeev , Stikeman Elliott Thierry Bériault , Bériault prévention & règlement des différends René Cadieux , Fasken Martineau. The panelists will undertake a windshield tour of ADR provisions, including mediation, med/arb and arbitration, why they are not like any other contractual provisions and why special attention must be deployed when dealing with dispute resolution. FRENCH, Q&A BILINGUAL, SI	New Aspects of Community Mediation Serge Charbonneau , Director, Regroupement des organismes de justice alternative du Québec; Stéphanie Fournier , médiatrice, formatrice et chargée de projet à Ressources alternatives Rive-Sud. To ensure its ongoing development, community mediation depends on the participation of the community's citizens. Session presenters represent the perspectives of community mediation and will explore the foundation, models and practices of community mediation and share experiences over 10 years of experimentation in these projects. You will learn how to create favourable conditions to realise such a project. FRENCH WITH SI	The Use of ADR in Class Actions and Historical Perspective Norm Emblem , Dentons; Gordon Kaiser , Kaiser Arbitration; Robert W. Leurer , MLT LLP; Marie-Anaïs Sauvé , Sylvestre Fafard Painchaud. Discussion to include: the requirement in class proceedings legislation as part of the certification / authorization process for plans for the proceeding that set out workable methods of advancing the proceeding including elements of ADR (e.g. mediations, arbitrations); Designing a plan for a class proceeding incorporating ADR (plaintiff's perspective vs. defendant's perspective); Class Arbitrations - the US experience. ENGLISH/SI
5:30 - 6:30	ADRIC Cocktail Reception <i>Salon Bonaventure</i> (You will find two complimentary beverage tickets in your badge holder)		Sponsored by Dentons	

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Agenda: Friday October 24

8:00 Registration & Continental Breakfast

8:30 Breakout session of your choice: Choose one session from each of the four concurrent streams per time period

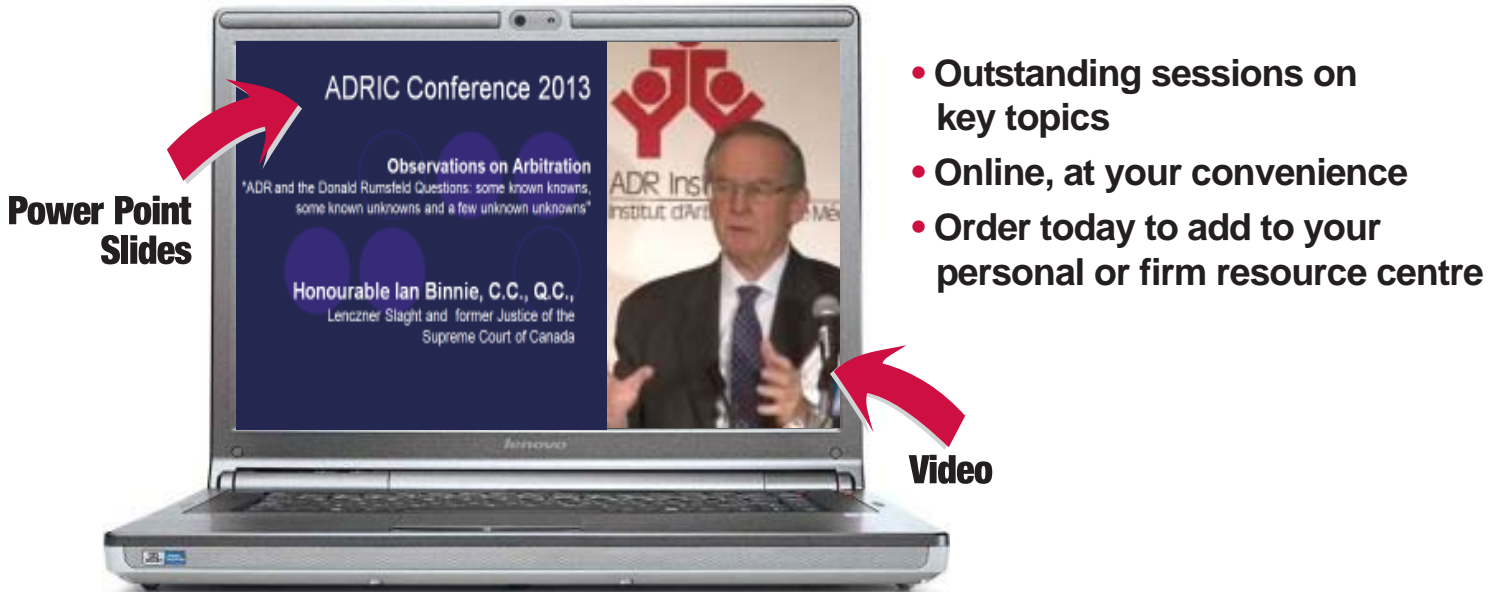
Please note: All sessions, speakers and timing subject to change.

	Arbitration - 1 F - Fontaine C	Mediation - 2 F - Fontaine D	Family, Community, Skills - 3 F - Fontaine E	Workplace - 4 F - Fontaine F
8:30 - 9:45	<p>King Solomon and "Splitting the Baby": Myth or Reality in Litigation and Arbitration?</p> <p>Christa Nicholson, Jensen Shawa Solomon Duguid Hawkes;</p> <p>Judges make tough win-lose decisions while arbitrators are more likely to find a middle-ground compromise and "split the baby." This presentation will address whether, based on the latest data, this statement is true and the implications it has for choosing between litigation and arbitration.</p> <p>ENGLISH WITH SI</p>	<p>Richard Levy, De Grandpré Chait; Charles Kent, IP Mediate; Francois Guay, Smart & Biggar/Fetherstonhaugh</p> <p>While litigation can resolve a dispute between owners and licensees of patents and copyrights, the process can tear their relationship to shreds. A skilled mediator can nudge the parties towards a settlement which leaves the relationship intact and enhanced. The panelists also discuss why trademark disputes are especially fertile ground for mediation.</p> <p>ENGLISH WITH SI</p>	<p>How Does ADR/Mediation Work in Diverse and Pluralistic Societies?</p> <p>Moderator: Emilia Péch, Government of Canada, Dept. of Justice; Oscar Gasana, Government of Canada, Employment and Social Development; Karim R. Sunderji, Chairman, Aga Khan Ismaili National Conciliation and Arbitration Board for Canada; Pascal Mutombo, Chargé de cours à l'université de Sherbrooke, Médiateur expert à la Commission des droits de la personne et des droits de la jeunesse</p> <p>The panelists will discuss their approaches in mediation to resolving disputes where cultural differences between the parties are often at the conflict's roots, and addressing diversity issues has been critical to resolving the conflict. Experiences discussed will include reference to commercial, family, and human rights matters.</p> <p>BILINGUAL WITH SI</p>	<p>Successful Mediation in Dealing with a Complaint of Psychological Harassment</p> <p>Ghislaine Labelle, M.P.s., CHR.P., CSP, Speaker, Author, Organizational Psychologist</p> <p>Mediation in the handling of a complaint of psychological harassment is less expensive than an investigation and will help restore a climate of collaboration. How to involve the parties and make a success of your mediation? Ms. Labelle will present her proposed steps of the mediation process.</p> <p>FRENCH, Q&A BILINGUAL, SI</p>
9:45 Refreshment Break and Networking Opportunity				
10:00 - 11:15	<p>International Arbitration: Pre-Arbitration Considerations (ICC)</p> <p>Moderator: Louise Barrington, Independent Arbitrator, Hong Kong, Toronto, Paris; Stephanie Cohen, Independent Arbitrator, New York; Kiera Gans, DLA Piper, New York; Barry Leon, Perley-Robertson, Hill & McDougall, Ottawa; Hugh Meighen Freshfields Bruckhaus Deringer London.</p> <p>The flexibility of the arbitration procedure can be a strategic advantage for the well-advised party, or an unexpected peril for the unwary. The character and quality of the arbitration is often established long before the constitution of the tribunal. And what happens if you need emergency relief before the tribunal is in place? Sophisticated parties will consider these questions long before any dispute is on the horizon!</p> <p>ENGLISH WITH SI</p>	<p>Techniques for Resolving Conflicts A Primer for Counsel</p> <p>Michelle M. Simpson, JD, C.Med, C.Arb.</p> <p>Learn the building blocks that lead to successful negotiation and mediation of high level conflicts. In this workshop we will examine how to have difficult conversations with difficult people about complex issues, why people can be difficult, and techniques for getting your own needs and those of your organization met without destroying valuable relationships.</p> <p>BILINGUAL, SI</p>	<p>Restorative Additions to Your Practice</p> <p>Rita Czarny, C.Med, Restorative Practitioner; Bunny Macfarlane, C.Med, Restorative Practitioner.</p> <p>As an ADR practitioner you may encounter issues that go beyond 'mediation'. These issues may include harassment in the workplace, abuse in the home, bullying in schools, or broken relationships. Discover what restorative practices are available along with an illustration of what a restorative circle looks and feels like.</p> <p>ENGLISH WITH SI</p>	<p>Mediation And Communication Skills: Prevent or Resolve Difficult Situations</p> <p>Hélène Rouleau, Accredited Mediator, Facilitator, Trainer</p> <p>Communication skills may be used both as a prevention tool and as conflict resolution tool. This session will address interests, underlying issues and impact of the dispute on the parties involved and explore communication concepts and strategies to prevent or resolve difficult situations, in and out of mediation.</p> <p>FRENCH, Q&A BILINGUAL, SI</p>
11:20 - 12:30	<p>International Arbitration: Evidence (ICC)</p> <p>Moderator: Thomas G. Heintzman, OC, QC, Arbitration Place and McCarthy Tétrault, Toronto; J. Brian Casey, B.Eng, JD, LL.M., FCI Arb, Bay Street Chambers, Toronto; Troy Harris, FCI Arb, Miller Canfield, Detroit; Erin Miller Rankin, Freshfields Bruckhaus Deringer, Dubai; Neal Mizrahi, CPA, CA, CBV, FTI Consulting, Toronto.</p> <p>ENGLISH WITH SI</p>	<p>Mandatory Mediation: Is It Really Working?</p> <p>Genevieve Chornenki, C.Med; C.Arb; Conflict Management Services (1989); Gina Alexander, The Dispute Resolution Office, Department of Justice, Govt of Saskatchewan.</p> <p>ENGLISH WITH SI</p>	<p>Non-Verbal Communication</p> <p>Vincent Denault, CFE, Lawyer</p> <p>Non-verbal communication can provide precious clues to promote the efficiency of interpersonal relations. What are the scientific researches on the subject? What are the false beliefs? As part of this training, you will be introduced to various scientific concepts regarding non-verbal communication.</p> <p>BILINGUAL, SI</p>	<p>Overcoming Impasses in Mediation</p> <p>Serge Roy, Director, Dispute Resolution Services, Public Service Staffing Tribunal, Ottawa.</p> <p>Through a presentation and questions from participants (at the beginning of the workshop or during the presentation) and open discussion, participants will have the opportunity to deepen their knowledge about the challenges and characteristics of deadlocks in mediation.</p> <p>FRENCH, Q&A BILINGUAL, SI</p>
12:30 Buffet Lunch Westmount Room				
12:45 Luncheon Speaker: Lawrence Susskind, PhD: "Judicial Dispute Resolution (JDR) and the Questions It Raises"				
1:40 Concurrent Afternoon Sessions: Choose one session from each of the four concurrent streams				
1:40 - 2:50	<p>International Arbitration: Enforcement (ICC)</p> <p>Moderator: Mary Comeau, Norton Rose Fulbright; Christina Doria, Baker McKenzie; Janet Mills, Bay Street Chambers; John Terry, Torys;</p>	<p>Key Factors in a Successful Mediation</p> <p>Jean-François Roberge, Associate Professor, Director of ADR Programs</p> <p>This interactive session will ask participants to comment on the myths about settlement and satisfaction in mediation from a commercial case study. What does the empirical field studies teach us on the factors influencing success in mediation?</p> <p>FRENCH WITH SI</p>	<p>Non-Violent Communication</p> <p>Céline Vallières, Lawyer, Mediator</p> <p>This communication approach aims to bring benevolence and authenticity to the foreground while calming feelings of fear and anger. With the four points of reference as a guideline, the mediator can help the parties to integrate this model into their exchange to facilitate collaboration.</p> <p>FRENCH WITH SI</p>	<p>Combining Mediation and Training to Prevent and Resolve Disputes in Large Organizations</p> <p>Jacques Lalanne, M.A., Médiation solutions; Joëlle Thibaut, LLL D.E.A., PhD</p> <p>Working as both trainer and mediator in large companies, we have achieved remarkable results: total elimination of disputes in a factory of 350 employees, 95% faster resolution of formal notices to customers, 80% reduction in the cost of litigation.</p> <p>FRENCH WITH SI</p>
2:55 - 4:05	<p>Injunctions and Other Interim Remedies in Arbitration (ICC)</p> <p>Moderator: Mary Paterson, Osler, Hoskin & Harcourt; Mary Jane Stitt, FCI Arb, Mary Jane Stitt Professional Corporation; Dimitri Maniatis, Langlois Kronström Desjardins.</p> <p>When can arbitrators grant interim relief or injunctions? When can they do so <i>ex parte</i>? Should you ask for interim relief from the arbitrator or the court? How do you get the assistance of an emergency arbitrator? When do courts enforce awards granting interim relief or injunctions? How can you draft the arbitration clause to reduce procedural issues surrounding interim relief? What ethical issues do arbitrators consider when faced with a request for interim relief?</p> <p>ENGLISH WITH SI</p>	<p>ADRIO Internship Pilot Programme</p> <p>Moderator: Mary Satterfield, Satterfield Settlements Inc; Mary Anne Harnick, Executive Director, ADR Institute of Ontario</p> <p>ADRIO's Internship Program is designed to fill the gap between formal mediation training and working as a mediator. Learn how the program is structured, what is required of supervisors and interns, the challenges expected, the program's role in meeting ADIC standards, how the program can be set up and the staff time required.</p> <p>ENGLISH WITH SI</p>	<p>- 4 J - Fontaine F</p> <p>Managing Conflict in Organisations</p> <p>Moderator: Jim Musgrave, QC, C.Med, Cox & Palmer; Andrew Butt, C.Med, TRIAD Conflict Management and Consulting; Scott Siemens, C.Med, Government of Canada, Dept. of Justice; Chuck Smith, Q.Med, Syncrude Canada</p> <p>ENGLISH WITH SI</p> <p>A "not-to-be-missed" session for any ADR professional who ever wondered why they were not called in earlier! Featuring an interactive, informal and very relevant conversation among 3 accomplished ADR professionals from across Canada. The session will focus on conflict resolution and prevention interventions within organizations, allowing organizations of all sizes to proactively and successfully address conflict and its implications for both parties, and the wider organization. The focus of this session will be on effective, fair and practical approaches to dispute resolution, including how to successfully embed ADR in the culture and policies of your organization, and the full range of appropriate early/informal and formal interventions available to the organization's conflict resolution provider.</p>	
4:10 - 4:30	<p>- K - Fontaine A</p> <p>Plenary and Refreshments: Conference Wrap-Up</p> <p>4:30pm: ADRIC Conference concludes.</p> <p>Thank you for attending, see you next year!</p>			<p>~ Notice ~</p> <p>Paperless Conference: you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.</p>

Wireless Network:
Hilton-Meetings
Password: **bonaventure4949**
(Convention Floor Only)

Session Materials:
<http://adricanada.ca/services/documents.cfm>
User Name: **tbd**
Password: **tbd**

ADRIC Conference 2013 — Live Recorded Sessions Available On-Line!



ADR Institute of Canada has a number of important sessions recorded from the 2013 Annual National Conference including two keynote sessions:

Observations on Arbitration - “ADR and the Donald Rumsfeld Questions: some known knowns, some known unknowns and a few unknown unknowns” by the Honourable Ian Binnie, C.C., Q.C., Lenczner Slaght and former Justice of the Supreme Court of Canada; and

“**Insights on ADR**” by the Honourable Bob Rae, PC, OC, OOnt, QC, Former Federal Leader, Liberal Party; Former Premier of Ontario

These two sessions are available to watch via [ADR Institute of Canada's You Tube channel](#).

Other topics are available for purchase at an extremely affordable price, including:

- Managing Complex “Bet the Farm” Arbitrations: Client, Counsel and Arbitrator Perspectives
- Thinking Outside the Litigation Box to Realize ALL Potential Benefits of Commercial Arbitration!
- Restorative Justice: a Means to Peaceful Solutions to Conflict & Crime
- Online Dispute Resolution
- Best Practices for Successful Mediation
- Mastering the Role of Mediation Counsel
- Workplace Interventions: The Use of Mediation Skills in Related Workplace Disciplines

<http://adrcanada.scholarlab.ca>

*Choose Individual Session recordings, or purchase combined packages of 4, or all 8 at special discounts:
Review the diverse topics and order today to make them part of your personal or firm resource centre!*

ADRIC 2014

"ADR in the Making: New Code, New Culture"

Members registration link: [Member Portal](#)
 Non-Members: [Registration Link](#)

405-234 Eglinton Ave. E., Toronto, ON M4P 1K5
 Tel: 416-487-4733 / 1-877-475-4353 Fax: 416-487-4429

If registering via this form, please send to:
morgan@adrcanada.ca / Fax: 416-487-4429

Book your Accommodations:
 Hilton Montréal Bonaventure - 900, de La Gauchetière Ouest,
 Montréal, Québec H5A 1E4

We regret that the ADRIC special block of rooms is sold out.

You may reserve a room at the Hilton [via this link](#) or you may coordinate your flight and stay together via Flight Centre Business: Alexandra Sklierenko, Travel Manager - 416-205-0078 / Toll-Free 1-855-530-9490, alexandra.sklierenko@flightcentre.ca or download and send her the [traveller profile form](#). Flight Centre offers their preferred pricing and further discounted rates wherever applicable.

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CANADA'S PREMIER ADR EVENT! Over 40 Stimulating Sessions, With Over 80 Expert Speakers!

~ Notice ~
 Paperless Conference: you are encouraged to bring your tablet / laptop / other device to access any handouts and presentations.

Registration Rates

Registration closes October 16, 24:00

		Pre-Conference (Circle one)	Regular Rate	Qty	Total \$
Conference Oct 23-24	Members: ADRIC, CCCA and ICC and YCAP (please circle which)		\$650.00		
	Non Members		\$750.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$495.00		
1 Pre-Conference Workshop and Conference Oct 22, 23, 24	Members: ADRIC, CCCA and ICC and YCAP (please circle which)	Circle One: Morning OR Afternoon	\$1,095.00		
	Non Members	Pre-Conference	\$1,295.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility	Workshop	\$875.00		
1 Pre-Conference Workshop and Thursday only October 22-23	Members: ADRIC, CCCA and ICC and YCAP (please circle which)	Circle One: Morning OR Afternoon	\$850.00		
	Non Members	Pre-Conference	\$1,025.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility	Workshop	\$655.00		
1 Pre-Conference Workshop and Friday only October 22 & 24	Members: ADRIC, CCCA and ICC and YCAP (please circle which)	Circle One: Morning OR Afternoon	\$830.00		
	Non Members	Pre-Conference	\$1,000.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility	Workshop	\$640.00		
1 Pre-Conference Workshop, Wednesday October 22	Members: ADRIC, CCCA and ICC and YCAP (please circle which)	Circle One: Morning OR Afternoon	\$495.00		
	Non Members	Pre-Conference	\$595.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility	Workshop	\$395.00		
ADD 1 Pre-Conference Workshop, October 22, to any other registration	Members: ADRIC, CCCA and ICC and YCAP (please circle which)	Circle One: Morning OR Afternoon	\$455.00		
	Non Members	Pre-Conference	\$545.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility	Workshop	\$345.00		
Thursday October 23	Members: ADRIC, CCCA and ICC and YCAP (please circle which)		\$375.00		
	Non Members		\$450.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$280.00		
Friday October 24	Members: ADRIC, CCCA and ICC and YCAP (please circle which)		\$350.00		
	Non Members		\$425.00		
	Student Rate: Full-time studies only - must provide proof of enrollment from an accredited facility		\$260.00		
Cocktail Reception attendance only (October 23, 5:30pm) If you are registering for the full conference or for Thursday only, this is included.			\$75.00		
CANCELLATION POLICY: If you are unable to attend, your registration is fully transferable to another person in your organization. If you must cancel, notice must be received in writing. All refund requests received on or prior to October 12, 2014 will receive a refund less a 20% administrative fee; those received on or after October 13 will receive a refund less 50%. No refunds after October 20, 2014. Please note: All sessions, speakers and timing subject to change.			GST Registration # 125294660 ADD 9.975%QST and 5%HST		
				Total	

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